

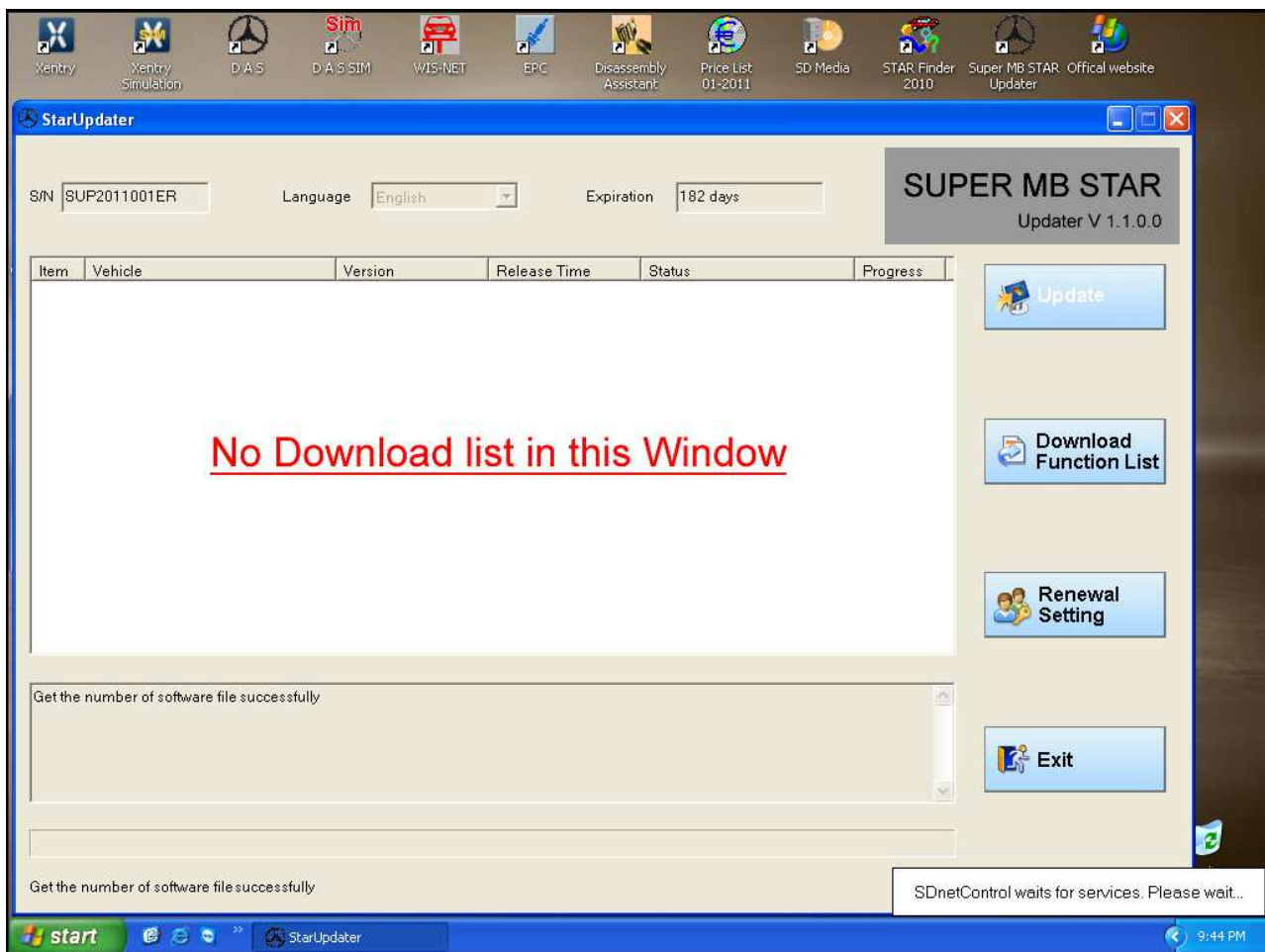
SUPER MB STAR UPDATER

BUG FIX

We recently received some users' bug report about the Super MB STAR Updater issues, it is not able to show the download list in some laptops or PC, we work out the below solutions after tested in special environment:

BUG As below picture shows:

Software shows *Get the download list success*, but still not able to see the download list the STAR Updater.

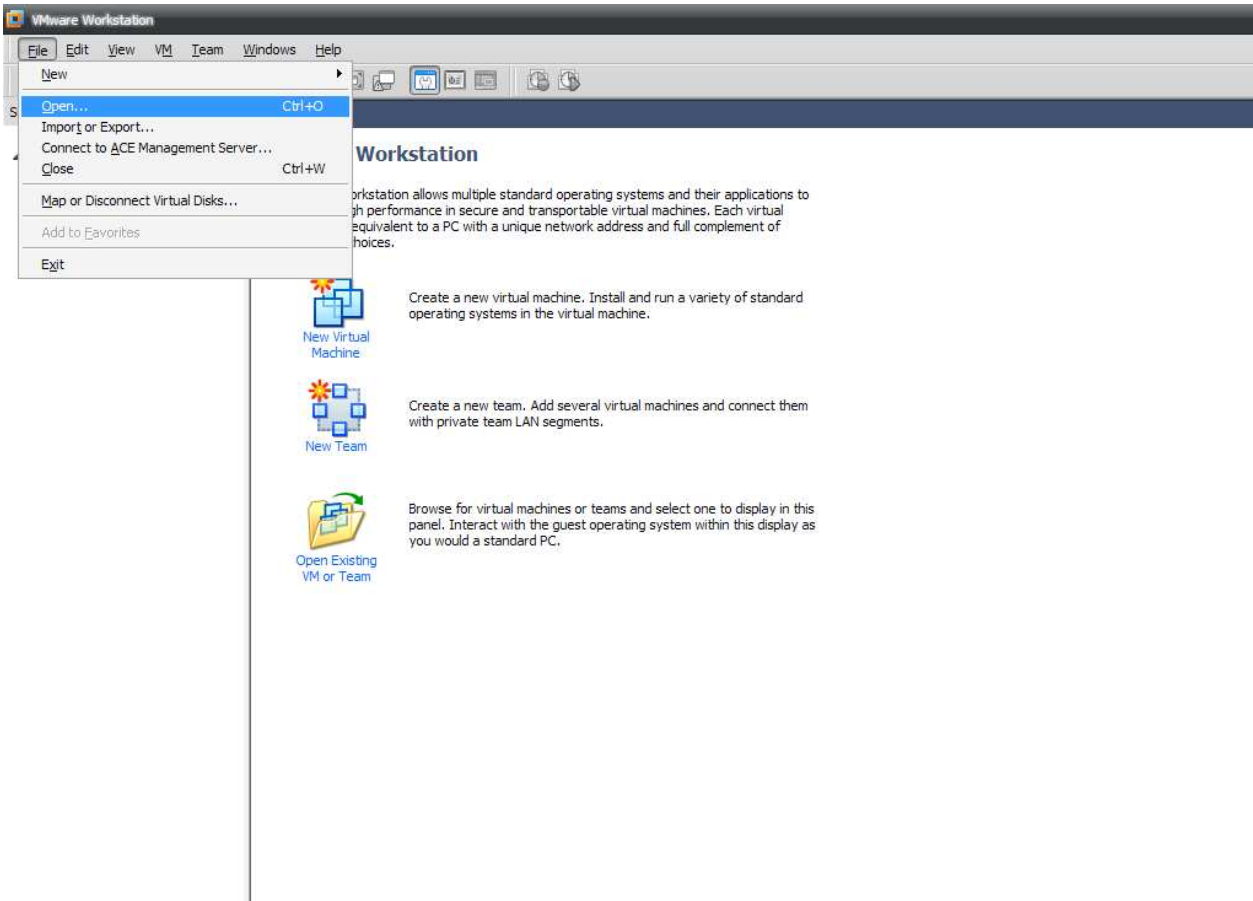


If you have the same problem, please follow the below solutions, step by step to fix this bug. If you have any questions about below steps or have any other bugs, we warmly welcome you contact with local dealers to report your bugs or problems, thanks!

Solution

Step.1

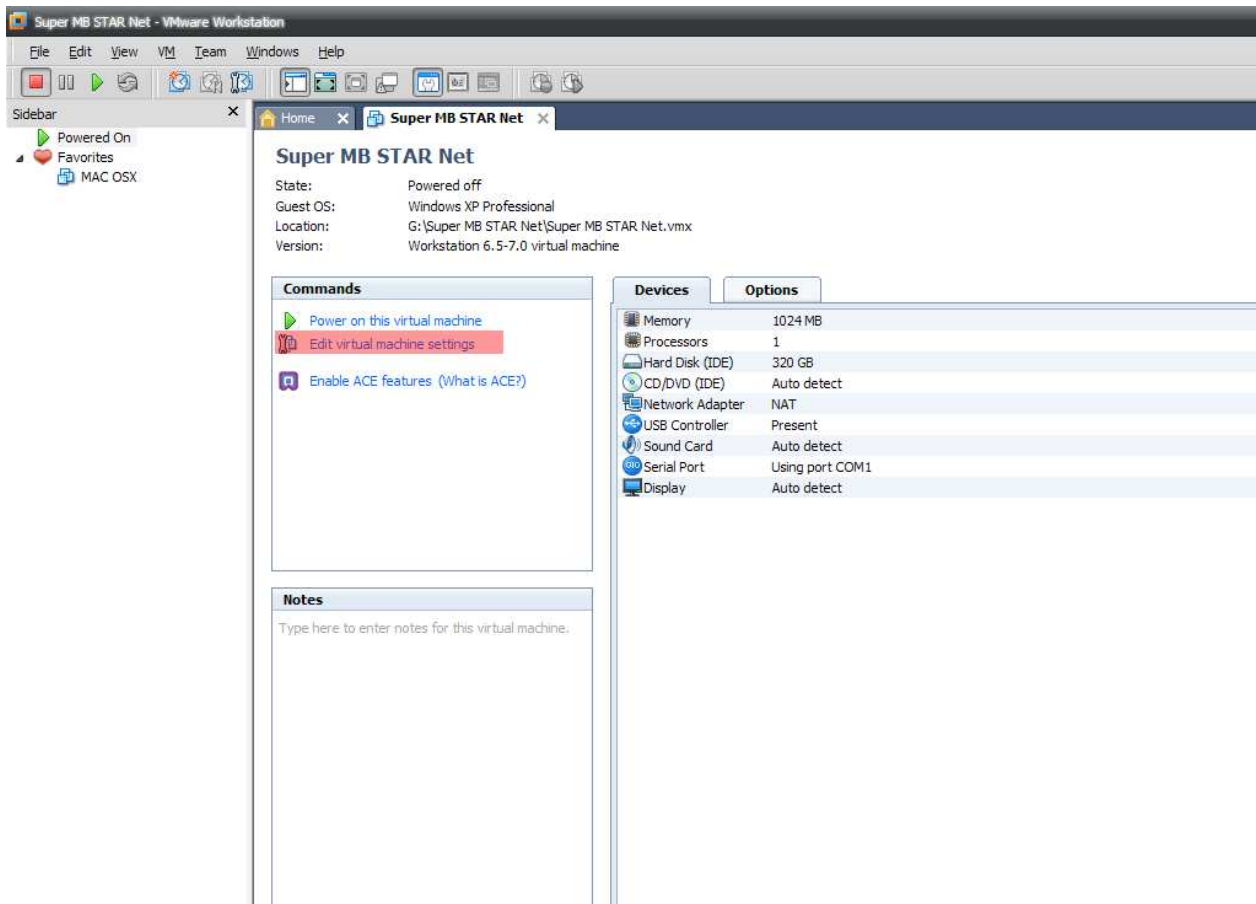
Run the vmware and browse your Super MB STAR file into vmware worksation.



[Pic.1]

Step.2

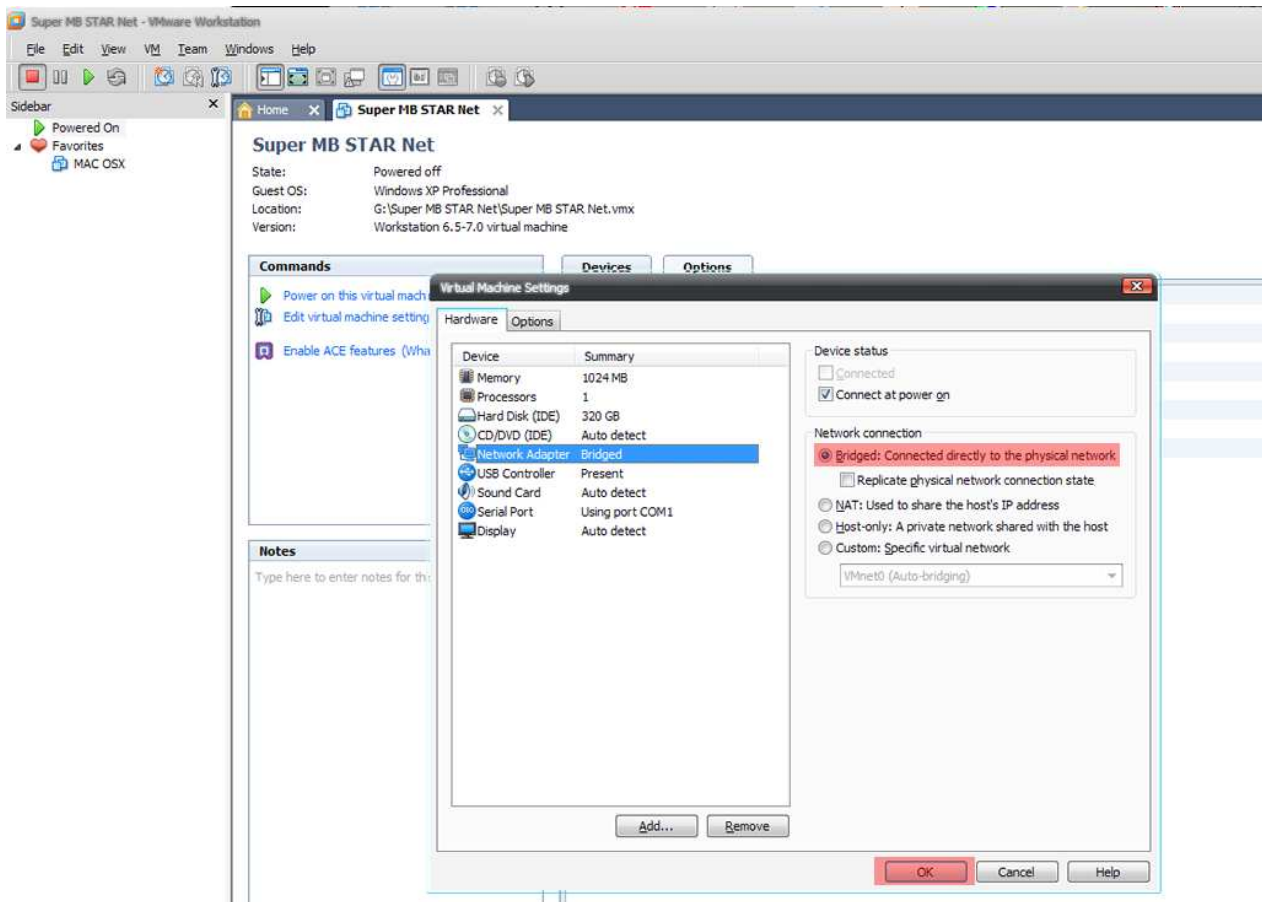
Click [*Edit virtual machine settings*] as the red background menu shows



[Pic.2]

Step.3

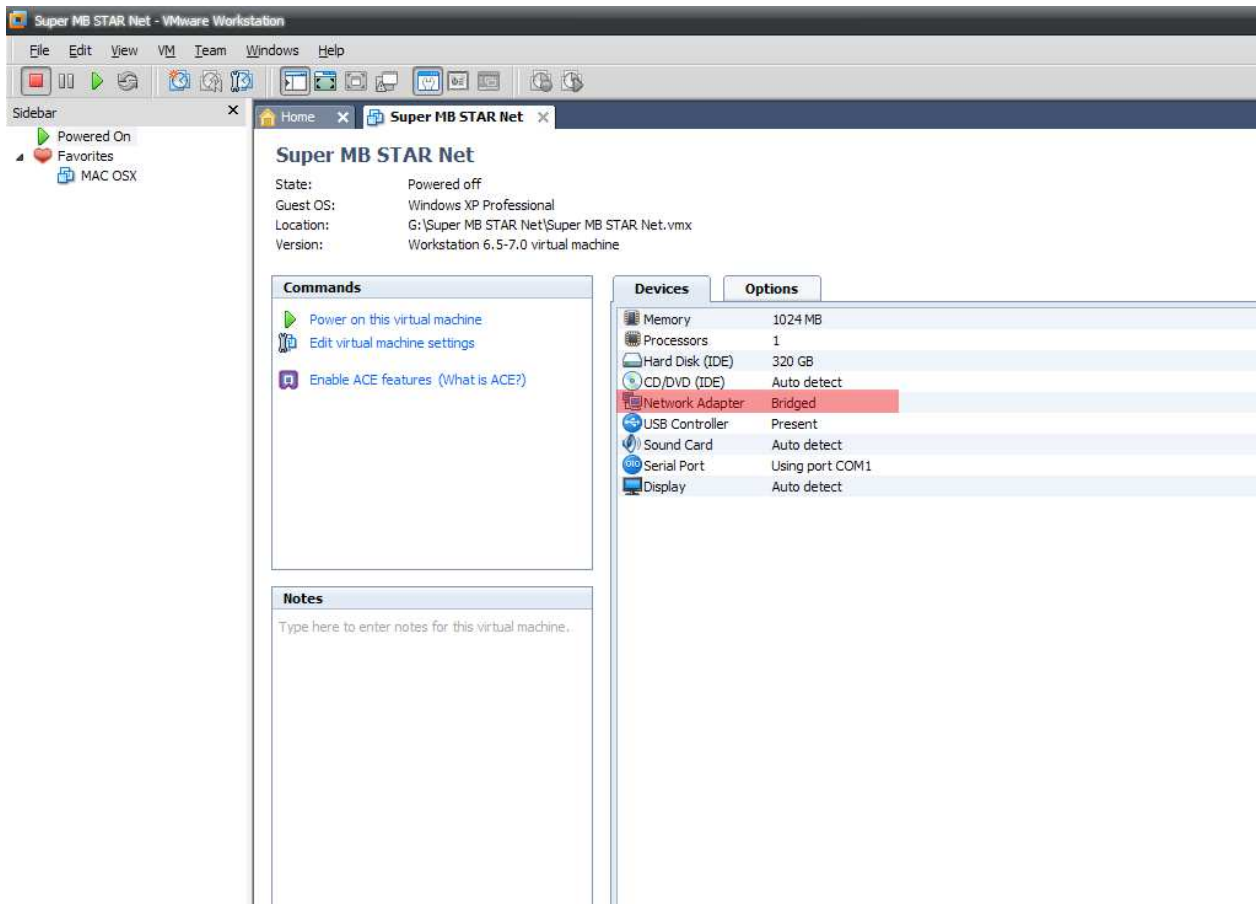
Choose [Network Adapter] menu, then choose [Bridged: Connected directly to the physical network] at right side of the red background shows, then click [OK] to save the settings



[Pic.3]

Step.4

Back to the first page, then confirm the [Network Adapter] status is [**Bridged**].



[Pic.4]

After you did the above steps, you can power on your Super MB STAR and download the latest software in the Star Updater.